

Network Year in Review

12.03.2025

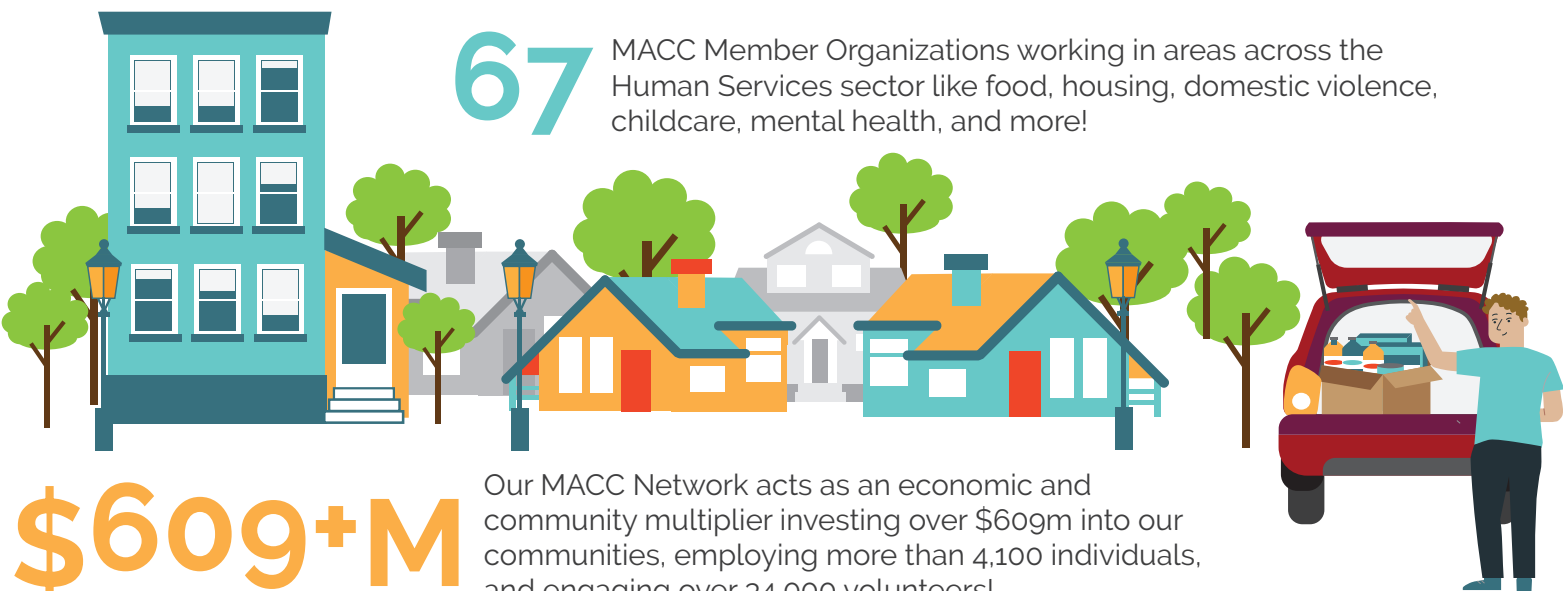


METROPOLITAN ALLIANCE of
CONNECTED COMMUNITIES

NETWORK SNAPSHOT

67

MACC Member Organizations working in areas across the Human Services sector like food, housing, domestic violence, childcare, mental health, and more!



\$609+M

Our MACC Network acts as an economic and community multiplier investing over \$609m into our communities, employing more than 4,100 individuals, and engaging over 34,000 volunteers!

+5

MACC welcomed 5 new members: Watercourse Counseling Center, Walker | West Music Academy, Housing Justice Center, Native Sun Community Power Development, and Foundation for Essential Needs.



68

Our MACC Network gathered 68 times in person and virtually in 2025! We created space for our network to pause, breathe, and reconnect at our Member Summit, worked together to advocate for government contract reforms, built member capacity and data skills, and "Zoomed In" on the issues that mattered to our network like Medicaid and SNAP cuts, MN Paid Leave, Cybersecurity, and more!

Protect and Defend:

Across the MACC network, members are doing everything in their power to safeguard their organizations, their teams, and the communities they serve from harmful legislation, shrinking resources, and rising violence. In the face of relentless uncertainty our members have not only adapted, they've forged new partnerships, strengthened collective skills, and stepped forward with courage.

Fighting Back:

MACC members are refusing to stand by as harmful policies threaten our work and the communities we serve. They're advocating for vital resources, educating communities about their rights, amplifying targeted voices, and mobilizing in countless other ways. Our members are resisting: they're defending their neighbors, protecting democratic values, and fighting for a future where all communities can thrive.



Building Bridges:

The chaos and political violence of 2025 have taken a real toll. Still, we're choosing to lean into relationships caring for ourselves and one another as we navigate the storm. It's our connections, our solidarity, and the trust we build across leaders and organizations that make us resilient. We continue to lean on relationships to build strength, and carry us forward.

KEY ACCOMPLISHMENTS

MACC collaborated on a Grant Reform Coalition helping our sector track bills and proposed legislation, testify at committee hearings, and meet with legislators to counter harmful and inaccurate narratives of nonprofit fraud, waste, and abuse.



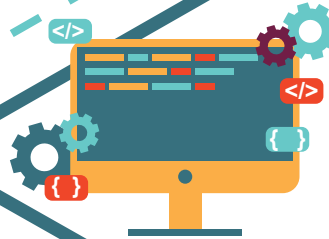
Our Data Team powered a robust, evolving client data system for 1,900+ users, met the demanding reporting needs of 39 organizations, and built member skills and community through 30+ trainings and gatherings.



Our HR Team offered expert consulting, payroll, and benefits for 20 member organizations helping them navigate insurance premium increases, develop equitable compensation strategies, and understand complex new laws like MN Paid Leave.



Our IT team rolled out CyberHoot, a new training platform to build member cybersecurity skills, is upgrading our network to Teams Phones, and supported 600 end users with stable and reliable IT Infrastructure.



150 attendees had space to pause, breathe, and reconnect while learning from 9 incredible healers, teachers, and community leaders at MACC's Workforce Wellbeing Member Summit.



Our Finance team completed a major overhaul of our accounting software implementing user friendly tools Sage Intacct and Ramp to increase efficiency and better meet unique member needs.



We delivered a resource hub, podcast, and tailored monthly email digests providing the practical, timely workforce support solutions our members needed on burnout, leadership transitions, compassionate, identity-centered leadership, and more.



We brought together 700+ network members to connect and learn about topics essential to their work such as how to: navigate the complex requirements of MN Paid Leave, build vital cybersecurity skills, advocate with policy makers, unpack the layered impacts of federal policy, and more!



Our Honoring Native Lands and Peoples work group engaged staff in feedback and prioritizing action ideas, created a sustainable stewardship framework, hosted learning events, and launched our Action Plan to the network.



We continued to invest in IDEA with 3 network panel events, launched our mini-series Powerful Voices, Lasting Impact featuring member voices, and developed a new Learning and Equity Specialist role.

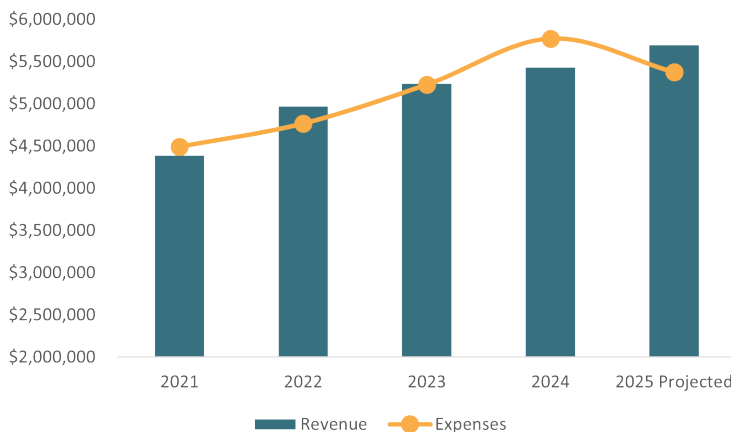


We coordinated 10 Action Alerts, shared 50+ webinars and 100s of advocacy tools, legislative analysis, scenario planning resources and more on our 2025 Policy Impact Hub to help members navigate the chaos created by the current administration.

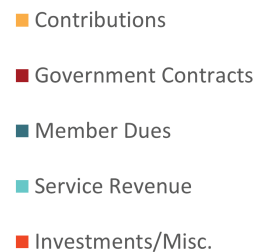


FINANCIAL & BUSINESS MODEL

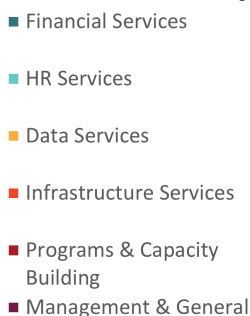
MACC will end the year on solid financial footing. Through careful strategic management we achieved a balanced budget. Given the volatility of our sector, we know we must remain cautious and strategic. Our core business model continues to rely on earned revenue from services to our network. MACC provided around \$5.5M of programs and services to members, up about \$1M in the last five years, reflecting healthy growth. MACC is committed to balancing investments in our people and infrastructure with the real pressures of the marketplace.



Revenue Sources



MACC Employees



Total staff:
43

Service Line Growth

- +1 Member added Finance Services
- +2 Members added Human Resources
- +2 Members added Data Services
- +2 Members added IT Services
- +2 Member added Billing Services

12 Members participating
and 600 end users supported

IT INFRASTRUCTURE

39 Members participating with over
1920+ end users supported

DATA SERVICES

9 Members participating with \$30M
in combined operating budget managed



ACCOUNTING

20 Members participating with
over 1,000 employees supported



HUMAN RESOURCES

NETWORK GOVERNANCE



An Open Invitation:

Invest in your network and individual growth by joining MACC's Board of Directors or a Committee!

MACC's Board and committees provide the strategic leadership and insight our network needs to navigate change and adapt to the needs of our member organizations and community.

[Learn more!](#)

2026 MACC Board of Directors

Ashley Oolman, Allied Folk & MN Dept. of Human Services

Carl Schlueter, Banyan Community

Christine Brinkman, Tubman

*Claudia Slovacek, Community Representative

Colleen Gjerdahl, FamilyWise Services

Diamond Hunter, Solid Ground

John Till, The Family Partnership

Jonathan Palmer, Community Representative

*Melissa Denton, Plymouth Christian Youth Center

Shanaya Dungey, African American Leadership Forum

*Steve Horsfield, Simpson Housing Services

Tracy Maki, Valley Outreach

*Tiffany Xiong, Community Representative

Thank you to our outgoing Board members:

Mike Wynne, EMERGE Community Development

Leslie Wright, Minneapolis Northwest Tourism

Katherine Meerse, Avenues for Youth

Board Committees

Finance Committee

The Finance Committee's role is to ensure the financial strength and sustainability of MACC.

Governance Committee

The Governance Committee's role is to ensure the strength and sustainability of MACC's governance and oversight functions including its Board of Directors.

Membership Committee

The Membership Committee's role is to oversee the policies and practices of membership.

*Elected or re-elected in 2025