

# NETWORK SNAPSHOT

62

MACC Member Organizations working in areas across the Human Services sector like food, housing, domestic violence, childcare, mental health, and more!

\$480+M

Our MACC Network acts as an economic and community multiplier investing over \$480m into our communities, employing more than 3,500 individuals, and engaging over 26,000 volunteers!

+4

MACC welcomed 4 new members: Conflict Resolution Center, CornerHouse Interact Center for the Visual and Performing Arts and Irreducible Grace Foundation.

61

Our MACC Network gathered 61 times in person and virtually in 2024! We forged a path forward at our Member Summit, explored ways to reform government contracts, reimagined our shared Benefits offerings, built member capacity and data skills, took action to advance Data Justice, engaged with innovative workforce solutions, "Zoomed In" with virtual sessions on the issues that mattered to our network, and more!

## Staff Transitions and Turnover:

Our network continues to feel the disruption of record turnover. Remaining staff feel overloaded contributing to burnout in our sector. However, these changes have also brought opportunities for new leadership, diverse perspectives, and fresh energy within our network.

## Pay Justice Pressures:

Increased fear of fraud has heightened skepticism of nonprofits, leading to greater scrutiny and increasing compliance requirements. With higher administrative costs, complex reporting and audits, members are forced to be selective about the funding they accept and try to push back on unreasonable requirements.

## Workforce Wellbeing:

Mental health challenges and burnout continue to impact our network, with members focused on sustainability through proactive support for employee well-being, work-life balance, open communication, and equitable practices that align with justice and equity values.



## Political & Financial Hardship:

Political and economic uncertainty, donor fatigue, and public skepticism have made individual giving unstable, while nonprofits' role in democracy is more crucial than ever. Additionally with COVID-era funding ending, our network faces financial challenges, forcing members to scale back services amid rising food and housing costs.

# KEY ACCOMPLISHMENTS

MACC celebrated our 25th year with a new Strategic Framework! Our network, staff, and Board informed every step in our framework. It is already shaping our work to build strong, healthy, vibrant, and equitable communities!

Our HR Team offered expert Consulting, Payroll, and Benefits for 20 member orgs and supported over 550 employees. That's nearly 15,000 flawless payroll transactions!

Our Contracts team issued over 4000 funder invoices representing \$15M of crucial government revenue for 10 members.

We hosted a successful Member Summit with 3 days focused on Pay Justice, Data Justice, Wellbeing, and Workforce DEI. The event attracted 150+ registrants, 10 national speakers, and 2 spoken word performances!

We brought innovative workforce solutions to our network through a web resource hub, 9 podcast episodes with 14 incredible guests, hours of great conversations, and a monthly digest landing directly in member inboxes!

Our Honoring Native Lands and Peoples pod expanded our work to build our shared Action Plan. We brought research and learning opportunities to staff, engaged in generative dialogue, and hosted an incredible member panel!

Our Data Team delivered a robust, stable client data system to over 1500 end users, that actively developed to meet the complex data reporting requirements of over 40 organizations.

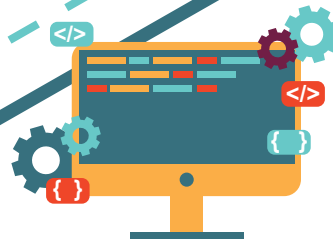
MACC's IT team managed critical infrastructure across 11 organizations and kept over 530 end users supported with the day to day technology they need for their work!

Our Finance team supported members through critical financial decisions, audits, and reporting and managed \$30 million in member budgets.

Almost 300 member attendees Zoomed In with us 7 times on the topics that mattered to them from wellness, to promoting from within, to compensation equity!

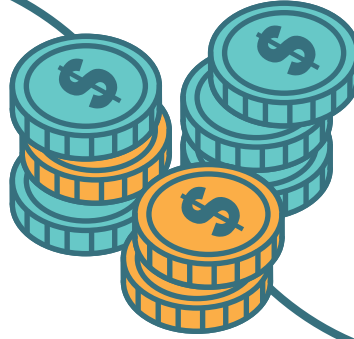
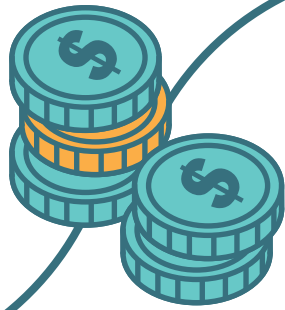
Together with Twin Cities Innovation Alliance, we hosted the inaugural Data Justice Week of Action, engaging 120+ attendees to promote data sovereignty and equity. We launched the Data Justice Report and led a week-long social campaign with 50+ posts to activate our Network and beyond!

Developed and launched a new Benefits Administration Portal to make benefits enrollment easy and accessible for member employees

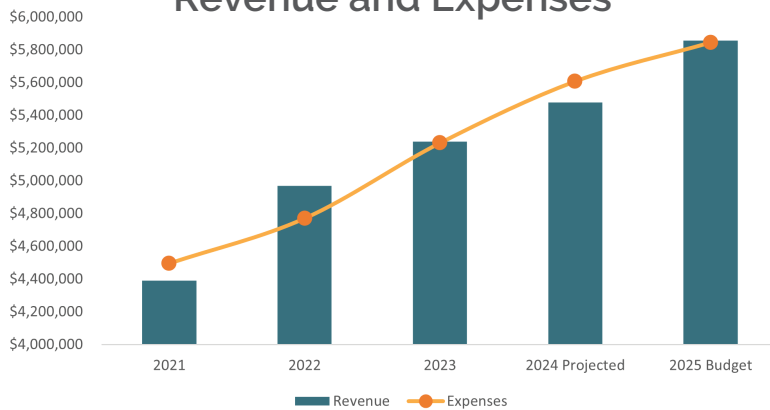


# FINANCIAL & BUSINESS MODEL

MACC has remained healthy & financially stable with good diversity and growth in terms of organizations and utilization of the various service lines, even as we continue to face strong financial pressures. MACC's core business model remains earned revenue from services provided to members of the network. We continue to balance investing in our human capital along with other infrastructure and systems, with the very real pressures of the marketplace and inflation.

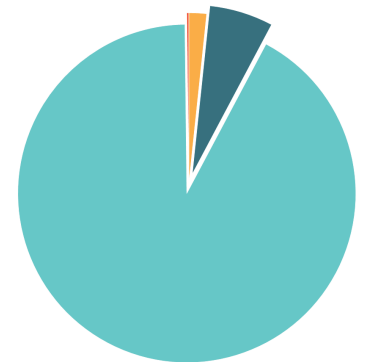


## Revenue and Expenses



## Revenue Sources

- Contributions
- Government Contracts
- Member Dues
- Service Revenue
- Investments/Misc.



## MACC Employees

- Financial Services
- HR Services
- Data Services
- Infrastructure Services
- Programs & Capacity Building
- Management & General



## Service Line Growth

- +4 New member organizations
- +1 Member added IT Services
- +1 Member added Data Services
- +100 New IT end users supported

**11** Members participating and **530+** end users supported



IT INFRASTRUCTURE

**40** Members participating with over **1250+** end users supported



DATA SERVICES

**9** Members participating with **\$15M** in revenue and **~4200** invoices supported



GOVT. CONTRACT MGMT/INVOICING

**9** Members participating with **\$30M** in combined operating budget managed



ACCOUNTING

**20** Members participating with over **550** employees supported



HUMAN RESOURCES

# NETWORK GOVERNANCE



## An Open Invitation:

Invest in your network and individual growth by joining MACC's Board of Directors or a Committee!

MACC's Board and committees provide the strategic leadership and insight our network needs to navigate change and adapt to the needs of our member organizations and community.

[Learn more!](#)

## 2025 MACC Board of Directors

**Angela Steward-Randle**, Neighborhood House

**Ashley Oolman**, Allied Folk & MN Dept. of Human Services

\***Carl Schlueter**, Banyan Community

**Christine Brinkman**, Tubman

**Claudia Slovacek**, Community Representative

\***Colleen Gjerdahl**, FamilyWise Services

\***Diamond Hunter**, Solid Ground

\***John Till**, The Family Partnership

\***Jonathan Palmer**, Community Representative

\***Katherine Meerse**, Avenues for Youth

**Leslie Wright**, Minneapolis Northwest Tourism

**Melissa Denton**, Plymouth Christian Youth Center

**Mike Wynne**, EMERGE Community Development

**Shanaya Dungey**, African American Leadership Forum

**Tracy Maki**, Valley Outreach

## Board Committees

### Finance Committee

The Finance Committee's role is to ensure the financial strength and sustainability of MACC.

### Governance Committee

The Governance Committee's role is to ensure the strength and sustainability of MACC's governance and oversight functions including its Board of Directors.

### Membership Committee

The Membership Committee's role is to oversee the policies and practices of membership.

## Thank you to our outgoing Board member:

**Martha Moriarty**, LDA Minnesota

\*Elected or re-elected in 2024